

Daily Management in Food Retail

PICTURES BEFORE

Lack of visual management and organisation standards



Lack standardisation for task completion



PICTURES AFTER

Team Daily Meetings



Workplace organisation



Tasks Standardisation



Problem

- Disorganised material storage in instore warehouse
- Excess material stock in instore warehouse
- High inventory shrinkage rate
- Low productivity in replenishment and warehouse activities

Root causes

- Lack of visual management for material flow within instore warehouse
- Lack of standard work
- Weak culture of continuous improvement and lack of routines

Solution Approach

- Daily Meetings for work planning, KPI analysis and implementation of improvement actions
- Workplace organisation based on visual management principles to improve productivity
- Task Standardisation and Training to eliminate variability in task completion between team members
- Team Development Programme to roll out implementation to all department stores

Benefits

